

New Human Resources Director Joins Office of Research

The Office of Research is pleased to announce the appointment of Bernice Lugo as our new Human Resources Director. She begins her duties on Monday, Feb. 12.

Lugo comes to UCF with more than 20 years of experience in human resources spanning tourism, health and real estate. She was most recently at Visit Orlando where she served as the senior manager of Human Resources. Lugo directed daily operations which included recruitment, employee retention, labor relations, employee engagement, compensation, benefits and training and development. As a strategic human resource business partner, Lugo is no stranger to change management, workforce planning and organizational development. Contributions included designing and executing Visit Orlando's first cloud-based performance management and compensation system, implementing a comprehensive talent management process, overseeing all benefits programs and more. Before that, she worked at Jones Lang LaSalle, a professional service specializing in real estate. She was the senior human resources business partner market lead. Among her duties there was to lead human resource programs that influenced and enhanced a culture of inclusiveness, diversity and engagement.

"Joining UCF during this exciting time will allow for me to be an integral part of a team," Lugo said. "I will be able to add value to the development of new opportunities and celebrate the successes of the progress and evolution of the institution's efforts of expanding their global footprint in research and higher education as an HR Professional who shares the same values of providing the best possible experiences with respect, integrity, creativity and excellence."

Lugo earned a masters' degree in Human Resource Management from Rollins College and is SPHR and SHRM-SCP certified. She is also bilingual.